

Welcome message 1

Thank you for calling.

Welcome message 2

Thank you for calling. Please wait while we transfer you.

Welcome message 3

Thank you for calling. Please hold.

Welcome message 4

Thank you for calling. Please hold for an available representative

Menu / extension message

If you know the number of the extension you require, please dial it now.

Call recording message 1

In the interest of quality, please be aware your call may be recorded.

Call recording message 2

To make sure we're always improving our service, your call may be recorded.

Call recording message 3

Please be aware, some calls may be recorded.

Voicemail message 1

Hello, you've reached our voicemail. Please leave a message after the tone

Voicemail message 2

Your call is important to us. So please leave a message and we'll get back to you as soon as we can.

Unavailable message 1

Hello! Unfortunately, we're not available right now. Please leave a brief message and we'll get back to you as soon as possible. Thank you.

Unavailable message 2

Hello. Sorry, we can't take your call right now, but we'll get back to you as soon as we're available. Please leave your name, number, and a reason for your call. Thanks.

Unavailable message 3

Hello and thank you for calling. I can't come to the phone right now so please leave your name, number and a brief message and I'll get back to you as soon as I can.

Unavailable message 4

Hello, unfortunately, we're unable to take your call at the moment. We know your time is precious, so instead of sitting around on hold, we'll call you back. Please leave your name, number and a reason for your call. Thank you.

Busy message 1

Hello, sorry I missed your call. I'm really busy today, but if you leave your name, phone number, and a short message, I'll get back to you as soon as possible. Thank you.

Busy message 2

Hello, thanks for calling. We're busy helping other customers at the moment. Please call back later.

Busy message 3

The extension you require is busy. Please try again later.

Out of hours message 1

Thanks for calling. Unfortunately, you've reached us after-hours. If you leave your name, number and a short message, we'll call you back when we're open.

Out of hours message 2

Hello, thanks for calling. Our office is closed for the day. Please try again tomorrow. Goodbye.

Out of hours message 3

Hello and thank you for calling. We're currently closed. Please leave your name and number and we'll get back to you as soon as possible.

Out of hours message 4

We're currently closed. Please leave a message and we'll get back to you during the next business day. Thank you.

On hold message 1

Hello, thank you for calling. All our agents are currently busy. Please hold and we'll be with you shortly.

On hold message 2

Hello, thank you for calling – please hold while we transfer you.

On hold message 3

Thanks for holding, your call will be dealt with as soon as possible.

On hold message 4

We're sorry to keep you waiting, your call will be handled shortly.

On hold message 5

Please continue to hold and an operator will be with you soon.

On hold message 6

Please hold.

On hold message 7.

All our staff are currently busy with other calls. Please stay on the line and we'll get to you as soon as we can.

On hold message 8.

None of our representatives are available at the moment. Please hold.

On hold message 9.

Unfortunately we're still unable to take your call. You might like to try again later.

On hold message 10.

We're currently experiencing a high number of calls. Please hold. Alternatively, you might like to try again later.

Holiday message 1

Unfortunately we're closed for the bank holiday. Please call back on the next business day.

Holiday message 2

Unfortunately we're closed for the bank holiday. Please leave a message and we'll get back to you on the next business day.

Holiday message 3

We're closed for Christmas! Please leave a message and we'll get back to you when we return. Happy holidays!

Holiday message 4

Sorry, we don't work weekends, please call back on Monday. Thanks

Call end message 1

Thank you and goodbye

Call end message 2

Thanks for calling, hopefully we'll talk soon.

Call end message 3

Thanks for calling.

Call end message 4

Goodbye

COVID message 1

Hello and thanks for calling. Due to the current situation, we're now closed. If you'd like to leave a message, please do so after the tone and we'll get back to you as soon as we can. Thank you.

COVID message 2

Hello and thanks for calling. Due to the current situation, we're working from home. If you'd like to leave a message, please do so after the tone and we'll get back to you as soon as we can. Thank you.

COVID message 3

Hello. Due to the pandemic, the business has ceased trading. Thank you.